

Need Help with Your Water and/or Wastewater bill? Call (OCS)@ (318) 357-2220

Who is Eligible?

Household must meet the following requirements:

1. Have a total household gross income of no more than 60% of the Estimated State Median Income levels
2. Be a resident of Natchitoches Parish who is responsible for a water and/or wastewater bill issued by a public water system or treatment works and must live at the property for which assistance is being provided.

Additional requirements may be necessary to determine eligibility

Income Guidelines

60% Estimated State Median Income Levels

To be eligible, household must have a total gross income of no more than:

Household Size	Monthly Income	Annual Income
1 Person	\$2,170	\$26,040
2 people	\$2,838	\$34,053
3 people	\$3,505	\$42,065
4 people	\$4,173	\$50,078
5 people	\$4,841	\$58,090
6 people	\$5,509	\$66,102
7 people	\$5,634	\$67,605
8 people	\$5,759	\$69,108
9 people	\$5,884	\$70,610
10 people	\$6,009	\$72,112

How to Apply?

Applications are accepted by appointment. When applying for assistance, you must bring:

1. Government issued Photo ID of all household members over 18 years of age
2. Social Security cards for all household members
3. Proof of income for the past 30 calendar days for all household members
4. Bill for water and/or wastewater no older than 30 days
5. Food Stamp Approval Letter (*if receiving*)
6. Proof of present address (rent receipt, lease, or deed, etc.)

Additional information may be required to determine your eligibility for energy assistance

The Low-Income Household Water Assistance Program (LIHWAP) is a federally funded program that provides energy assistance payments to low-income households. First come, first serve eligibility requirements apply.