

The Parish of Natchitoches Office of Community Services (OCS) announces the availability of Low-Income Home Energy Assistance Program (LIHEAP) services to assist eligible low-income households in Natchitoches Parish with home cooling energy costs.

An Equal Opportunity Employer/Provider

Auxiliary Aids and Services are available upon request to individuals with disabilities

Appointment Information:

- Applications are by appointments only
- Walk-ins will not be accepted
- Appointments will be scheduled to begin Tuesday, June 30, 2026, at 8:30 a.m.
- To schedule an appointment or for more information, please call (318) 357-2220

Crisis Assistance available to eligible households experiencing a verified energy related emergency, including but not limited to:

- Utility disconnect or termination notice
- Service already disconnected
- Life-threatening or health-related energy emergency

Crisis Assistance is provided based on the availability of funds and is not guaranteed. All required documentation must be submitted at the time of application. Households approved for Crisis Assistance may be required to enter a payment arrangement with the utility provider for any remaining balance.

LIHEAP Income Eligibility Limits for FFY2026

Effective 10/01/2025 to 09/30/2026

# Household Members	Annual Household Income Limit	Monthly Household Income Limit
1	\$30,618	\$2,551.50
2	\$40,039	\$3,336.58
3	\$49,460	\$4,121.67
4	\$58,882	\$4,906.83
5	\$68,303	\$5,691.92
6	\$77,724	\$6,477.00
7	\$79,490	\$6,624.17
8	\$81,257	\$6,771.42
9	\$83,023	\$6,918.58
10	\$84,790	\$7,065.83

All documents are required – no exceptions

- Valid Louisiana driver's license or Louisiana ID of all household members 18 and above
- Social Security cards for all household members
- Proof of household income for the past 30 days (pay stubs for all employed members aged 18 and older)
- Proof of unearned income (Social Security, SSI, TANF, unemployment, pension, disability, rental income, workers' compensation, veterans', regular contribution, etc.)
- Proof of U.S. citizenship or eligible status.
- Proof of responsibility for the household energy account (lease agreement or utility bill showing applicant name and service address).
- Current utility bills for heating and cooling (dated within the last 30 days)
- Utility Allowance Confirmation, if applicable.
- Disability status verification, if applicable
- Food Stamp (SNAP) certification letter or printout if applicable.
- Additional documentation may be required for self-employment or non-income households

Providing false or incomplete information may result in criminal prosecution under Title 18 of the U.S. Code.